



NORTHERN REGION WATER BOARD

TARIFF SCHEDULE – 2026-27

Northern Region Water Board wishes to inform all its valued customers that, effective 7th August 2026, Government has approved and gazetted new water tariffs for the Board.

The new tariffs are necessary to address the continued rise in the cost of producing and supplying water, including energy, treatment chemicals, maintenance materials and other essential operational inputs. For some time, existing tariffs have not fully covered the cost of service delivery, placing pressure on the Board's operations and its ability to maintain and improve water infrastructure as well as meet its financial commitments.

The new tariffs will enable the Board to **sustain reliable water supply services and improve service delivery**. The revenue generated will support critical investments to address water supply challenges across the Northern Region, including infrastructure upgrades and expansion.

The Board appreciate its customers' continued support and remains committed to delivering **efficient, reliable and sustainable water services**.

Attached is the new schedule of tariffs:



TARIFF SCHEDULE – 2026-27

Northern Region Water Board would like to inform its valued customers that effective 7 August 2026, Government has approved new water tariffs and structure as follows:

1.0 POSTPAID TARIFF

1.1 DOMESTIC CUSTOMERS

Consumption Category	New Tariff per m ³ (1000 litres)	New Tariff per litre
Up to 3 m ³ per m ³	K2,725.00	K2.72
>3 m ³ to 8 m ³ per m ³	K2,901.00	K2.90
Above 8 m ³ per m ³	K2,989.00	K2.99

1.2 INSTITUTIONAL CUSTOMERS

Consumption Category	New Tariff per m ³ (1000 litres)	New Tariff per litre
Up to 3 m ³ per m ³	K4,839.00	K4.84
>3 m ³ to 8 m ³ per m ³	K6,714.00	K6.71
Above 8 m ³ per m ³	K7,087.00	K7.09



TARIFF SCHEDULE – 2026-27

1.3 COMMERCIAL CUSTOMERS

Consumption Category	New Tariff per m ³ (1000 litres)	New Tariff per litre
Up to 3 m ³ per m ³	K6,858.00	K6.86
>3 m ³ to 8 m ³ per m ³	K9,277.00	K9.28
Above 8 m ³ per m ³	K9,822.00	K9.82

1.4 KIOSKS (COMMUNAL WATER POINTS)

Consumption Category	New Tariff per m ³ (1000 litres)	New Tariff per litre
Communal Water Points per m ³	K942.00	94 tambala

2.0 PRE-PAID TARIFF ADJUSTMENTS

Consumption Category	New Tariff per m ³ (1000 litres)	New Tariff per litre
Individuals per m ³	K2,847.00	K2.85
Institutions per m ³	K7,006.00	K7.01
Commercial per m ³	K9,390.00	K9.39
Communal Water Points per m ³	K942.00	94 tambala